

1-YEAR RESIDENTIAL LIMITED WARRANTY

Artistic Finishes, Inc.™ warrants to the original purchaser that:

- its solid wood moldings (the Product) will be free of defects in material and workmanship; and
- its custom, factory-applied finish will not chip, peel, or wear through to the wood, under conditions of normal residential use, for the period of one full year following installation.

WHAT IS COVERED, AND FOR HOW LONG?

Wood moldings are suitable for use in climate controlled (30-65% relative humidity and 60-85° F) indoor installations only. For light commercial installations (e.g. common areas in multi-unit dwellings) and residential installations, the Product is warranted to be free from manufacturing defects for **1 year from the date of purchase**. If a defect covered by this warranty is reported to Artistic Finishes in writing within **1 year** of purchase, Artistic Finishes will supply replacement Product at no charge.

Defects covered under this warranty include: incorrect color; damage (such as cracks, breakage, or delamination); warpage greater than 1" in either direction; finish texture issues (such as bubbles, debris, or bumps); and finish adhesion defects. "Finish adhesion defects" refers to topcoat which chips, peels, wears through to the wood, or otherwise separates from the Product under conditions of normal residential use and where proper care & maintenance instructions have been followed. Minor scratches or gradual reduction in gloss, resulting from normal use, are not defects and are not covered.

This warranty does not cover:

1. Damage due to stains, burns, cuts, gouges, scuffs, indentations, and other accidents or abuse;
2. Damages resulting from installation, where Artistic Finishes' installation guides were not followed;
3. Water damage caused by flooding, leaks, wet mopping, ground or sidewall moisture, or any other cause;
4. Discoloration resulting from natural and inherent variation in the wood itself, or minor variance in color;
5. Other natural variations in wood, such as small knots or mineral streaks;
6. Consequential damages (including but not limited to labor and installation costs or cost to replace flooring);
7. Special, indirect or incidental damages (including but not limited to loss of time, loss of use, or inconvenience);
8. Shipping charges, except pre-approved return shipments sent using a label provided by Artistic Finishes;
9. Defects on materials which have been installed or modified, except where pertaining to finish adhesion;
10. Issues caused by damage, misuse, or nonadherence to the Proper Care instructions outlined below and in installation guides

Installation constitutes acceptance of Product as-is. Defects which do not pertain to finish adhesion must be reported before material is cut, installed, or otherwise modified; failure to do so will invalidate this warranty. Likewise, materials whose finish wears before modification, but which are modified anyway, will not be eligible for warranty claims.

This warranty is made in lieu of and excludes any other express or implied warranty of any type or kind, particularly any implied warranties of merchantability or fitness for a particular purpose, and all other express or implied representations and warranties are hereby disclaimed. Artistic Finishes reserves the right to update or amend its limited warranty at any time, and the published version of the warranty (as shown on Artistic Finishes' website) at time of sale shall govern the purchase.

PROPER CARE

To avoid damaging the Product or the finish applied thereupon:

- Clean the Product only with a dry or damp nonabrasive cloth. **DO NOT** use chemical cleaners or soap. **DO NOT** wet mop.
- If using tape to secure Product during installation, use only **3M blue #2090**. Do not leave tape applied for more than 24 hours.
- Product must be installed in a controlled environment with a temperature between 60-85° F and 30-65% relative humidity.

Noncompliance with the above instructions will invalidate this warranty.

CLAIMS AND RETURNS

If a defect is identified within the warranty period, and that defect is covered under warranty according to the terms contained herein, the original purchaser may submit a claim to Artistic Finishes. This claim may be submitted on www.artisticfinishes.com or emailed to returns@artisticfinishes.com, and must include proof of original purchase.

This warranty is nontransferable and is applicable to the original purchaser of Artistic Finishes products.